

BEFORE YOUR PET ARRIVES...

Vaccinations **Your cat must have an up-to-date vaccination certificate on arrival.**

- Vaccinations prevent the spread of contagious diseases such as Rhinotracheitis (Feline Herpes Virus), Panleukopenia and Calicivirus.
- As a minimum, your cat must have had a F3 vaccination, which lasts for 12 months - please ensure this is up to date and you are able to present a vaccination certificate upon arrival.
- If your cat's vaccination is overdue, or will expire during their stay, you must book an appointment with a veterinarian **at least 1 week prior** to their visit. Unfortunately if your cat's vaccination is not up to date, we will be unable to allow them to stay.

Flea-free! **Your cat must be flea-free.**

- Fleas are very mobile and can easily jump from pet to pet.
- For the sake of the other cats in boarding, we ask that your cat has regular flea treatment.
- We can flea-treat your cat upon arrival at an additional cost if you are not up to date. The additional cost is approx. \$20.

Worming **Your cat's intestinal worming must be up to date.**

- Your cat should be having regular (3 monthly) treatment against intestinal worms at home. We ask that this be up to date before your visit. If it is due to run out during the stay please bring their next worming treatment and we will administer it on the due date.
- If worming is required, we can administer a treatment on arrival. The additional cost is approx. \$15.

Special Diet **Tell us IN ADVANCE if your cat requires a special diet.**

- If your cat requires a specific diet, please check with us beforehand so that we can obtain a supply prior to your visit. If we do not stock the specific food we may ask you to bring sufficient food for your cat to enjoy 2 meals per day for the duration of the visit.

Medications **Bring or buy.**

- We gladly look after cats with special requirements and requiring medications.
- Please bring all medications that are needed, or arrange to purchase them through us in advance of your pet's stay.
- Diabetic boarders are welcomed but do incur additional charges for the extra care.
- Cats with recent radiation therapy or chemotherapy are unfortunately unable to stay because of a possibility of contamination. We recommend contacting Small Animal Specialist Hospital or Sydney University Veterinary Hospital for advice on appropriate facilities.

Bedding & Toys **Don't go mad.**

- Our cat enclosures are 3-tiered, with a hammock up the top. Bowls, litter trays and blankets are provided, and we have many toys and scratching posts for your cat to play with when they get their individual playtime.
- You are welcome to bring some belongings, but we recommend **only one or two items**. Also please note that we cannot take responsibility for lost or broken belongings.

Unexpected Illness. **We need good contacts, and a pre-authorisation figure.**

Should any accidental injury or illness occur, we will make every attempt to contact you immediately prior to any treatment. If for any reason we are unable to connect with you, we will go forward with any required basic treatment, at the cost of the owner. It is for this reason that we discuss a 'maximum spend' upon admission. This means that we can treat to this specified maximum without withholding essential treatments while we continue to try to contact you. We advise you leave additional contact details if you think you might be in any way uncontactable during your trip. This person must be able to give permission for any treatment that may be necessary.